

Referral Fees

Your organization/business will be billed a referral fee for using the interpreter/CART referral service. The referral fee is separate from the fees for service you will receive from the interpreter/CART reporter(s). The referral fee applies once the request has been filled and you have given the authorization for the confirmation of the interpreter/CART reporter.

Type of Request	More than 10 business days' notice	4-9 business days' notice	2-3 business days' notice	Emergency- 2 business days' notice or less medical, mental health, or legal only
General Request: Medical appointment, work/staff meeting	\$40 per interpreter	\$55 per interpreter	\$65 per interpreter	\$70 per interpreter
Legal Requests: In-court, out-of-court, arrests, investigations	\$45 per interpreter	\$60 per interpreter	\$65 per interpreter	\$70 per interpreter
Ongoing Requests**: College classes, workshops	\$65 per interpreter	\$85 per interpreter	\$100 per interpreter	Referral Fees in Effect beginning July 1, 2019

** If more than 2 interpreters are needed to fill all the dates requested, \$40 will be charged for each additional interpreter needed to fill the request.

Once confirmed the referral fee applies regardless of cancellation or modification of the request.

We mail or email referral fee invoices twice a month. A 4% processing fee will be added to invoices being paid via credit card.

We reserve the right to ask that a credit card number be provided to pay a referral fee. If a credit card number is provided, NDHHS will charge the credit card following confirmation of the request.

To avoid an unnecessary referral fee, please call in any cancellation as soon as possible. These rates are in effect for requests received July 1, 2019 and after.